

MARIN v. EXPRESS TECHNOLOGIES – IVR SCRIPT – TELEPHONE: [XXX-XXX-XXXX]

For Spanish, press 1.

Main: Thank you for calling the ExpressVPN California Settlement Administrator. This call may be recorded for training purposes. Welcome to the Marin v. Express Technologies., Ltd. class action voice information system. This system uses an FAQ format to briefly describe a class action settlement for your 24/7 convenience. A court has preliminarily approved a class action settlement involving ExpressVPN. The Class includes individuals who purchased an automatically renewing ExpressVPN subscription and paid at least one autorenewal charge in the period from September 15, 2022 to June 13, 2025 while living in California. The lawsuit alleges that ExpressVPN's autorenewal practices were unlawful. ExpressVPN denies all wrongdoing and maintains its business practices are and always have been lawful. The Court has not determined who is right. The court will hold a hearing about the fairness of the settlement on February 19, 2027. Benefits will be distributed to Settlement Class Members only if the Court approves the settlement.

Main Menu: Please dial the question number to continue to the answer.

Question 1. What is this lawsuit about? Question 2. How do I know if I am included in the Class? Question 3. What are my options as a Class member? Question 4. How do I exclude myself from the Class? Question 5. Is any money available now? Question 6. How do I get more information? Question 7: How do I submit a claim? To repeat this menu, press 0. To leave a voicemail, press 9, and an operator will call you back within 48 hours.

Question 1: This class action lawsuit claims that ExpressVPN's subscription autorenewal practices violated California consumer protection laws. ExpressVPN denies any wrongdoing. The Court has preliminarily approved the class action settlement. The Court has not determined who is right or who will win. To replay this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.

Question 2: If you received a Notice by mail or email, ExpressVPN's records indicate that you are a part of the Class. The Class includes individuals who purchased an automatically renewing ExpressVPN subscription and paid at least one autorenewal charge in the period from September 15, 2022 to June 13, 2025 while living in California. If you are still unsure if you are included in the Class, please visit [WEBSITE], email [EMAIL ADDRESS], or leave a voicemail. To repeat this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.

Question 3: As a Class Member, you have a choice whether to remain in the Class or to exclude yourself. If you do nothing, you will remain in the Class. If the Court approves the settlement, you will have the option of submitting a Claim Form to receive a Cash Benefit. Please visit [WEBSITE] to learn more about submitting a Claim Form. If you are a former ExpressVPN subscriber as of September 9, 2026, you may also receive a Credit Voucher if the Court approves the settlement, even if you do nothing. You will have the option of objecting to the Settlement. Please visit [WEBSITE] to learn more about objecting to the settlement. Unless you exclude yourself from the settlement, you will be legally bound by all Court orders, including the settlement, which means you won't be able to sue, or continue to sue, ExpressVPN about the same legal claims in this case. If you decide you do not want to be a member of the Class, you must exclude yourself. If you exclude yourself, you will not receive any money or other compensation if the Court approves the settlement. You will not be bound by any Court orders and you will keep any rights to sue ExpressVPN on your own regarding the legal claims in this case. To repeat this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.

Question 4: If you decide you do not want to be a Class member, you must exclude yourself. If you exclude yourself, you will not receive any money or other compensation that may result from this lawsuit. You will not be bound by any Court orders and you will keep any rights to sue ExpressVPN on your own regarding the legal

claims in this case. To exclude yourself from the Class, you must mail a letter stating that you request to be excluded from the Class and settlement in *Marin v. Express Technologies, Ltd.*, Case Number 26CU028651N to the Settlement Administrator at [ADDRESS]. Your letter must also include your full name, current mailing address, telephone number, email address, and signature. More information about excluding yourself from the settlement is available at [Website]. To repeat this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.

Question 5: Before any payments can be made, the Court must first decide whether to approve the settlement after the final approval hearing, which is scheduled to be held on February 19, 2027. The Court may reschedule the final approval hearing without notice to the Class, so please visit [WEBSITE] for the latest information about the final approval hearing. Settlement benefits will be distributed after the Court approves the settlement and after any appeals are resolved in favor of the settlement. This process may take time, so please be patient. To repeat this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.

Question 6: You can access a copy of the settlement agreement and other important information about the lawsuit at [WEBSITE]. If you have any questions, you may also contact the Settlement Administrator directly at [EMAIL ADDRESS] or by writing to [ADDRESS]. Please do not contact the clerk of the court, the judge, or ExpressVPN with inquiries about the case. To repeat this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.

Question 7: You may submit a claim form online quickly and securely by visiting the settlement website at [WEBSITE]. You may also print a claim form from the settlement website. If you would prefer for a claim form to be mailed to you, please state your name and mailing address. When you are finished, press the pound key on your telephone keypad. Thank you. Your request will be processed within 5 business days. To repeat this message, dial 0. To return to the previous menu, dial 1. To leave a voicemail, dial 9.